

Beautyrest
BLACK

- Heated Mattress Pad User Manual
- Size: 14.5x21cm each page

14.5cm

21cm

WARNING:
DO NOT USE THIS PRODUCT IF YOU ARE

- A child under the age of 12.
- Immobile or incapacitated.
- Diabetic or insensitive to heat.
- Anyone who cannot clearly understand the instruction and/or operate the controls.

E&E Co. Ltd.
45875 Northport Loop East
Fremont, CA 94538

Made in China

User Manual

Mattress Pad

WARNING
IMPORTANT INSTRUCTIONS
DO NOT DESTROY

Back

Front

IMPORTANT warnings and safeguards

READ INSTRUCTIONS CAREFULLY

1) Use only with 110-120 Volt AC 60 Hz wall outlet as provided in the USA and Canada. Do not use with power supplied by an inverter or generator such as in an RV, or a converter outside of the USA and Canada. This item should not be used with power strips or extension cords.

2) Do not fold when in actual use, this may cause excessive heating.

3) Do Not use on an Infant, a Helpless Person or a Person Insensitive to heat, such as a Person with Poor Blood Circulation.

4) Do Not route electrical cords between the mattress and box springs. Do not allow the cords to be pinched.

5) Do not dry clean this Bedding Product. Cleaning solvents may have a Deteriorating effect on the insulation of the Heating Element.

6) Do Not Tuck in the Wired area or the Plug or Supply Cord.

7) Do not tuck the Mattress Pad or supply cord in a sofa or other furniture. All portions of the Mattress Pad or controller should be visible at all times.

8) For Mattress Pads only, Do Not use with rocking chairs, recliners, chairs with casters or wheels, or other furniture subject to movement.

9) Always turn off the controller(s) for this warming product when not in use.

10) Never put the controller(s) in bed under the Mattress Pads; Do not cover the controller(s) with any object.

11) Keep control away from drafty areas that may become damp such as an open window.

12) Do not use this warming Mattress Pad item with dogs, cats, or any other pets. This is an electrical appliance that they can damage by chewing or scratching. If this item is returned with pet hair on it, the Warranty is Automatically Voided.

13) Do not use pins; they may damage electric wiring.

14) Not For Hotel, Motel or other Institutional use.

15) Wrapping of cords around the controller may damage the cord. Loop cords loosely when storing.

16) If improper operation of this bedding is observed, discontinue it's use IMMEDIATELY and consult the manufacturer. Regarding it's repair, contact E&E Co. Ltd customer service at jlacs@jlahome.com or on our website support.ee1994.com.

17) This item must be washed before returning to E&E CO.Ltd. For any type of inspection after use of the product by consumer.

18) This appliance has a polarized plug (one blade is wider than the other) as a safety feature. This plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT attempt to defeat this safety feature.

19) DO NOT USE commercial dryers or the dryers at your local laundromat. They get too hot and would damage the warming circuits of the warming product.

20) DO NOT IRON THIS MATTRESS PAD.

21) After Washing, WARMING PRODUCT MUST BE COMPLETELY DRY BEFORE USING.

Warranty

No warranty will be granted without the original receipt, gift receipt or copy thereof. E&E CO.Ltd. MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, NOT OTHERWISE SPECIFIED HERE IN:
To Obtain Warranty Service
For any questions you may have about your warming product, please contact E&E CO.Ltd. customer service at jlacs@jlahome.com or on our website support.ee1994.com. For questions and concerns that cannot be handled on the website or email, our customer service phone number is 1-866-456-8852.
If instructed to return your product for repair or replacement by our customer service department, attach a tag to the product (do not use pins) that includes your name, address and daytime telephone number. Please include a copy of the original sales receipt. Carefully package (clean and pet-hair free) the product. Use UPS or parcel post, with shipping and insurance prepaid. Ship the product only to the address provided by Customer Service, NOT the address listed below.
E&E Co. Ltd.
45875 Northport Loop East
Fremont, CA 94538
E&E CO.Ltd.warrants that for a period stated below from the date of purchase, this product will be free from defects in material and workmanship. This warming product manufactured by E&E CO.Ltd. will carry a FIVE year limited warranty. E&E CO.Ltd., at its option, will repair this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. E&E CO.Ltd., or any retail stores selling the E&E CO.Ltd. products do not have the right to alter, modify, or any way change the terms and conditions of this warranty.
This warranty does not cover normal wear of parts or damage resulting from any of the following negligent use or misuse of the product: use on improper voltage; or current, or use contrary to the operating instructions, disassembly, repair or alteration by anyone other than E&E CO.Ltd. Further, the warranty does not cover Acts of God, or Nature, such as fire, flood, hurricanes and tornadoes. E&E CO.Ltd. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

How to Set Up & Use Your Heated Blanket

First things first—congratulations on snagging your new programmable electric blanket! You're now officially on the fast track to warmth. Your blanket also comes with a 5-year warranty, so be sure to pop over to <https://support.ee1994.com/> and register it. That way, you're covered - and we'll know you're part of the family.

Coupler

100% polyethylene with variable technology

Controller

To see a video on using the programmable features, please go to peacefulnights.info/programmable.html or scan the QR code to the right.

Step 1: Get Cozy with Setup

Lay your blanket on the bed label side up and with the couplers (the connectors) at the foot of the bed. That way everything lines up the right way.

Step 2: Power Connection Made Easy

Grab the power cord and line up the little arrows on the cord with the arrows on the couplers. Once they're lined up, push them together until they click in snug. Easy-peasy.

Important: Plug the connectors into the blanket before you plug into the wall. Your blanket's a bit dramatic — if you do this step out of order, it will cause an error. To fix it, simply start over and do everything in the correct order.

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Step 3: Plug It In

Run the power cord underneath your bed, then plug your controller(s) directly into the wall (120V/60Hz). NEVER put a cord between the mattress and box spring!

Important: Don't use power strips, extension cords, or splitters. They can mess with the heat settings and the clock, as well as voiding your warranty. Straight to the wall is the way to go.

Step 4: Set the Clock

Press and hold the Clock button for 3 seconds until the time blinks. This enters CLOCK MODE.

- Use the up/down arrows to set the hour.
- Long Press the Clock button again to set the minutes.
- Long Press the Clock button again to exit CLOCK MODE.

Quick note: The clock won't adjust for daylight savings, so you'll need to update it when the time changes.

Not planning to use the fancy programming? You're done!!! Just switch it on, set your temp, and you're good to go. But let's be honest—you really want to know how to use that sweet auto-on feature. It's easier than you think!

Step 5: Program Like a Pro

Please make sure the controller is turned off first. Then press and hold the Program button for 3 seconds. You'll see a "P" pop up where the heat level usually is. Congrats, you're in Program Mode! You've got three things to set:

1. Wake Time

- Hours blink first—adjust with up/down.
- Press Program again and it will shift to minutes
- After adjusting, long press Program again to move to #2

Note: The only time you will see your Wake Time while in Program Mode. Otherwise, the display just shows the actual time (that you set using the clock function).

2. Auto-Off Timer

- Choose how many hours (1–12) your blanket stays on once the heat starts.

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Q&A

Problem

The Product does not produce enough heat or does not work.

Cause

This heating product provides safe heat and protects the consumers' skin within a temperature range based on International safety standards, which helps avoid low temperature burns. Therefore, the temperature setting is for keeping warm instead of getting hot.

Solution

If you don't feel warm, you can fold the product and test it for 30 minutes to see whether it works or not (But please make sure the product is placed flat without being folded for normal use). If you still can't feel the heat after the test, please contact the customer service.

The Product does not work upon arrival.

There may be a product malfunction.

When you open the product, take it out from the packing and place it flat (do not fold). Check to insure the coupler and main power plug have been connected properly, then switch the power on to check whether the product works normally or not. If the product does not work normally, please contact our customer service.

The product does not heat evenly.

The product may be folded or the internal heating wire may have been coiled during use;

Lay the Mattress Pad flat. Take your hand and gently run along the length of the wire. If you find a twisted wire, manually shift it back into place. Place the Mattress Pad flat when in use. The temperature of the Mattress Pad where the human body is touching the heating zones will be higher than the areas not being touched. This is normal.

The product no longer works after being used for a period of time.

The product may have been used or washed improperly. Or there may be a malfunction with the product.

Please contact our customer service.

If the above suggestions do not solve the problems, there may be a malfunction in the product which caused the permanent safety function to activate. In this case, please contact our customer service.

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PRODUCT OPERATION GUIDE

STEP 1

Install heated mattress pad on the top of the mattress with the couplers at the foot end of the bed.

STEP 2

Connect Power Cord to the heated mattress pad by matching the arrow on the connectors to the arrow on the couplers. Once the arrows are aligned, push power cord connectors into the couplers until they are securely connected.

STEP 3

Plug Controllers into the wall outlet (120V, 60Hz) Twin/Full size have one controller while Queen/King size have two controllers.

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MAINTENANCE

1. Store the product only after it is completely cool and dry. Store in an airy, dry environment.

2. Make sure the product is completely cool before folding or the internal wire may be damaged.

3. Loop the cord loosely.

Troubleshooting:

If an ERROR is detected the controller display will flash an "E" and the power to the heating element will not be turned on. If you have this "ERROR" condition, follow the instructions below. For 10 setting controllers, the LED's will flash when an error is detected.

1) Turn off the controller power switch.

2) Unplug the controller power cord from the 120 VAC Wall outlet.

3) Be certain that the cord from the controller(s) to the Mattress Pad is securely connected to the module on the Mattress Pad.

4) Plug the controller power cord back into the 120VAC wall outlet.

5) Turn the power back on to see if the error condition still exists.

6) After performing the above steps, if the controller still indicates an error condition, turn the controller off and unplug the power cord from the VAC wall outlet. Contact customer service from technical support.

7) If the warming product is a dual control model and only one side indicates the "ERROR" turn off both controls, then reverse the controller. This is an indicator of whether it is a controller problem or a problem in the warming product heating circuit.

If the error condition continues, contact E&E Co. Ltd customer service at jlacs@jlahome.com or on our website support.ee1994.com for further assistance.

For additional product information, visit our website <https://support.ee1994.com>, and check the manuals page, or scan this code;

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- This timer works the same whether you start heating manually or through programming.

3. Program On/Off

- This is like turning on your alarm — but for warmth!
- Use up/down arrows to toggle ON or OFF.
- In the future, there is a shortcut method to this. Just hold the **Power** button for 3 seconds to toggle the PROG ON/PROG OFF without entering program mode.

Press Program again to exit Program Mode – and you're done!!! If the time's set correctly and PROG ON is showing, your blanket will start at your chosen time, starting in **Safety Mode** (see below). It will start at the most recent heat setting you last used, so make sure you have it set to the right warmth level!

Safety Mode (a.k.a. "Just Checking In")

When your blanket turns on via the Program feature, the whole blanket will blink for 1 hour and 59 minutes. Don't panic!!! It's a safety feature designed to make sure you are really home!

Push any button once to stop the blinking and keep the heat going.

If no one presses a button during that 1 hour and 59 minutes of safety mode, the temperature will be turned down to Low to ensure nothing bad can happen. If you have a late night and come to bed after the safety mode ended, don't panic! You'll still be able to get into a pre-warmed bed and can easily adjust the temperature up as desired.

if you only want to preheat your blanket by running for one hour, then safety mode is just a formality. It will blink for an hour and then turn off as you programmed. The temperature will remain where you had it set as will your schedule.

WHEN THE CONTROLLER FACE BLINKS, DON'T PANIC! IT IS SUPPOSED TO DO THAT! IT'S JUST ENTERING SAFETY MODE

CONTROLLER

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